

# QUARTERLY REPORT FAQs



## ● I reported an event on the NPAR but it is not on the event list – where is it?

- **Discontinue:** If a patient discontinues and dies in the time frame pulled (ex. 04/01/11 to 06/30/11) the patient will only show up on the Event Report as a death
- **Transfer Out; Transfer Out for Transplant:** Check to see if the patient’s corresponding addition event (Transfer In; Transplant) occurred after the close of the quarter listed. If so, your transfer out/transfer out for transplant date may have been changed by the Network to take place in the next quarter, which excludes it from this list. (See “Network changes the dates of loss for the following events)

## ● The event date I reported on the Patient Activity Report is different on the date showing on the patient event list:

### The Network changes the dates of loss for the following events:

- Transfer Out (6A) and Transfer out for Transplant (5A) to 1 day prior to the addition event (Transfer in and Transplant). This may move someone you reported as a transfer on your March or April NPAR from one quarterly report to another.
- Discontinue (7), Recover Function (9) and Lost to Follow up (10) to the day after the date you reported on the Network Patient Activity Report (patient’s last date of dialysis)

## ● What is that odd looking Medicare/HIC Number?

If it begins with a letter, it is a railroad number. The Network must convert railroad claim numbers into the standard claim number format. Ex. You submitted a Medicare number A555-55-5555. Network uses a conversion process that changes this number to E55-55-5555-10.

## ● You say the patient’s Medicare/HIC number ends in an “A”. I am looking at the patient’s Medicare card and it says “T”. Should I correct this on the quarterly report?

The Network often gets updates from the Medicare system faster than it is updated on the patient’s actual Medicare Card. If the quarterly report has a Medicare number ending in an “A” and you have “T”, please **DO NOT** correct this number.

## ● The patient’s First Name, Last Name, Social Security Number, and/or Date of Birth on the Quarterly Report matches what Social Security and/or Medicare has on file, but the patient has told me that this is incorrect. What information do you want us to report?

If there is a discrepancy between what the patient is reporting and what Social Security and/or Medicare has on file, the Network is using the information that matches Social Security and/or Medicare. If the information Social Security and/or Medicare has is incorrect, the patient should correct it with their local Social Security office. Once corrected, the Network will update its database.