

# NORTHWEST RENAL NETWORK

## Job announcement for Network Quality Improvement Director

### HISTORY AND BACKGROUND

Northwest Renal Network (NWRN) is a federally funded, 501(c)(3) non-profit corporation established in 1978. It is an End Stage Renal Disease (ESRD) Network Organization, working with dialysis and transplant providers and patients in the Pacific Northwest. Our mission is to promote optimal dialysis and transplant care for kidney patients in Alaska, Idaho, Montana, Oregon and Washington. Focus areas of our functions include quality of care monitoring and improvement, community education and technical assistance, patient complaints and grievances, and data management for the national kidney registry. For additional information about our organization and ESRD Network Organizations, please visit [www.nwrenalnetwork.org](http://www.nwrenalnetwork.org) or [www.cms.gov/ESRDNetworkOrganizations](http://www.cms.gov/ESRDNetworkOrganizations).

### POSITION OVERVIEW

The Quality Improvement Director plans, organizes, directs and evaluates Network quality improvement activities for dialysis and renal transplant facilities. S/he works with the Network's Medical Review Board to develop criteria and methodologies for quality improvement projects, patient outcome studies and other continuous quality improvement initiatives.

### KEY RESPONSIBILITIES

- Provides creative insight into problem identification, measurement and resolution
- Advises and assists the Medical Review Board in developing criteria and methodologies for quality improvement projects, patient outcome studies and other continuous quality improvement projects
- Provides technical assistance to Network facilities and education to clinical staff on continuous quality improvement techniques, national and regional quality improvement activities, patient safety and in-house quality assurance programs as requested
- Organizes and implements national programs related to Fistula First, Network quality improvement projects, and others per Network and Centers for Medicare & Medicaid Services
- Reviews, abstracts, validates and/or compiles data as needed for Clinical Performance Measures (CPM) Projects, Elab, CROWNWeb, continuous quality improvement projects and other special studies and site visits recommended by the Medical Review Board.
- Assists the Executive Director and Patient Services Coordinator in responding to quality of care inquiries from patients and other concerned individuals
- Responds to requests for information from patients and providers in the Network's service area
- Establishes and maintains relationships with review agencies and professional organizations
- Monitors facility responses to recommendations of the Medical Review Board, including the development and implementation of plans to correct deficiencies identified through grievance resolution, special studies and profile analysis

### QUALIFICATIONS

- Registered nurse with direct experience in service delivery and program assessment related to end stage renal disease. Graduate of an accredited school of nursing
- Education - BS or BA degree required from an accredited school. CNN preferred
- Comprehensive knowledge of nephrology and all modes of treatment available to renal patients
- Excellent communication and interpersonal skills
- Ability to abstract, compile and interpret data
- Experience in application of continuous quality improvement techniques, program assessment, research and evaluation processes
- General computer skills including Microsoft Office, applicable software, email and Internet use
- Self-directed and able to manage multiple, concurrent projects and tasks

### APPLICATION PROCESS

To apply, please submit your resume and cover letter describing your interest and qualifications to [nwhiring@qwestoffice.net](mailto:nwhiring@qwestoffice.net). You may send a hardcopy resume to Northwest Renal Network, attn: Chad Lennox, 4702 42<sup>nd</sup> Avenue SW, Seattle, WA 98116. All applications will be kept in strict confidence.